

**WASHINGTON STATE DEPARTMENT OF HEALTH
EMS AND TRAUMA CONTACT INFORMATION
January 2012**

Office of Community Health Systems Leadership		
Office Director	Janet Kastl	360-236-2801
EMS Section Manager	Dolly Fernandes	360-236-2858
Research and Data Analysis Section Manager	Kathy Schmitt	360-236-2869
Rural Health Systems Section Manager	Kris Sparks	360-236-2805
EMS Section Supervisor	Mike Lopez	360-236-2841

EMS Prehospital Education Assistance		
Training Program Approval and Technical Assistance	Dane Kessler	360-236-2842
EMS Training Course Applications	Debra Galvan	360-236-2838
EMS Training Course Technical Assistance	Dane Kessler	360-236-2842
National Registry of EMT (NREMT) Technical Assistance	Mike Lopez	360-236-2841
	Dane Kessler	360-236-2842
Senior EMS Instructor (SEI) Approval, Re-approval, Assistance	Debra Galvan	360-236-2838
	Dane Kessler	360-236-2842
OTEP Program Technical Assistance	Dane Kessler	360-236-2842
	Mike Routley	360-236-2851

Prehospital Medical Direction & Clinical Care		
Medical Program Director (MPD) Technical Assistance	Mike Lopez	360-236-2841
MPD Protocol Guidance	Mike Lopez	360-236-2841
MPD Protocol Review and Approval	Mike Lopez	360-236-2841
	Mike Routley	360-236-2851
BLS Protocol Development and Revision	Mike Lopez	360-236-2841
	Mike Routley	360-236-2851

Prehospital EMS Agency Technical Assistance		
Technical Assistance with Agency Licensure	Mike Routley	360-236-2851
Technical Assistance with Licensure Requirements	Mike Routley	360-236-2851
Alternate if Mike Routley Unavailable	Mike Lopez	360-236-2841
Prehospital Trauma Participation Grant Assistance	Eric Dean	360-236-2844

Regional EMS & Trauma Council Technical Assistance		
Rural Health Section Manager	Kris Sparks	360-236-2805
East, South Central, Southwest, West Regions	Norm Fjosee	360-236-2875
North, Northwest, Central, North Central Regions	Scott Hogan	253-395-6799

Prehospital EMS Licensing & Certification Assistance (HSQA Office of Customer Service)

The Office of Customer Service manages the intake and processing of personnel certification, re-certification, reciprocity, reissuance and personal status change applications. They also manage the intake, and processing of EMS agency licensing, re-licensure and trauma verification applications.

Credentialing Manager	Diane Young	360-236-4666
Licensing & Certification Supervisor	Jennifer Herbrand	360-236-2841
Licensing & Certification Lead	Andie Wagner	360-236-4964
Certification Application Processing & Assistance	Danielle Dooley	360-236-4669
Re-certification Application Processing & Assistance	Kay Normand	360-236-4935
On-Line Recertification Technical Assistance	Kay Normand	360-236-4935
Reciprocity Application Processing & Assistance	Danielle Dooley	360-236-4669
EMS Agency Licensure Processing & Assistance	Danielle Dooley	360-236-4669
EMS Service Vehicle Licensure Processing & Assistance	Danielle Dooley	360-236-4669
Agency Change Application Processing & Assistance	Kay Normand	360-236-4935

Designation of Trauma Services

Designation of Trauma Services	Mary Rotert	360-236-2874
Designation Application Technical Assistance	Mary Rotert	360-236-2874
	Mike Lopez	360-236-2841
Trauma Clinical Care Guidelines	Mary Rotert	360-236-2874
	Mike Lopez	360-236-2841
Trauma Designation Policy Questions	Mary Rotert	360-236-2874
	Mike Lopez	360-236-2841
Designated Trauma Service Quality Improvement Technical Assistance	Mary Rotert	360-236-2874
Trauma Fund Technical Assistance	Eric Dean	360-236-2844

EMS & Trauma Stakeholder Committees

Staff Support to the EMS and Trauma Steering Committee	Dolly Fernandes	360-236-2858
Staff Support to Prehospital Technical Advisory Committee	Mike Lopez	360-236-2841
• MPD Workgroup	Mike Lopez	360-236-2841
• EMS Education Workgroup	Dane Kessler	360-236-2842
• Air Medical Workgroup	Mike Routley	360-236-2851
• Clinical Standards Workgroup	Mike Lopez	360-236-2841
Staff Support to Hospital Technical Advisory Committee	Mary Rotert	360-236-2874
	Mike Lopez	360-236-2841
Staff Support to Trauma Medical Directors Committee	Mary Rotert	360-236-2874
	Mike Lopez	360-236-2841
Staff Support to Cost Technical Advisory Committee	Eric Dean	360-236-2844
Staff Support to Outcomes Technical Advisory Committee	Kathy Schmitt	360-236-2869